

House rules and departure information "Villa Eviva "

Dear guests,

We have built this holiday accommodation with a lot of hard work, effort and attention to detail. We want to maintain the high quality of our offer and attach great importance to ensuring that all guests feel comfortable from the beginning to the end of the season. We therefore ask you to treat your holiday accommodation with the same respect that you show your own home. You are making a significant contribution to ensuring that we can offer you and other guests a great temporary home in the long term.

Please do not view our house rules as instructions, but as a guideline for harmonious coexistence. If something is unclear or you miss something, please contact us. This way, misunderstandings can be avoided right from the start. Please ensure that your fellow travelers also know the house rules and adhere to them.

As much as sunshine tempts you to do so, the interior furnishings should remain in the house and not be taken outside or moved. To avoid damage, we ask you to refrain from rearranging furnishings and to avoid entering the house with street shoes.

Damage

Nobody damages things on purpose, but in the heat of the moment something can break. Much of our crockery comes from the pottery in Asomatos . Therefore, in the event of an accident, replacements can be arranged here immediately. In any case, we ask that you inform us of any small accidents as soon as possible. This way, we can replace broken items immediately for the next guests.

Duty of safety and due diligence

The holiday apartment door should always be locked with a key when you leave the house. Please also do not forget to close the windows when you leave the holiday accommodation to prevent burglary and storm damage.

Dealing with energy mindfully

Sustainability and environmental protection are very important to us. Therefore, we ask you to use water and electricity sparingly. Make sure you turn off the lights, air conditioning and all electronic devices when you leave the house.

Use of the kitchen

The most important thing first: For safety reasons, the gas for the gas stove should always be turned off after use.

Since a dirty kitchen doesn't put a smile on anyone's face, please only put dishes, pots and cutlery back in the kitchen cupboards when they are clean and dry. Hot pots and other objects should only be placed on the table or worktop using coasters to avoid burn marks. A cutting board as a base prevents unsightly scratches when chopping vegetables, fruit, etc. Unsightly residues and crusts in the oven or on the surface of the gas stove should be removed. Sufficient cleaning products are available.

Bathroom and toilet

The most important thing first: no toilet paper may be thrown into the toilets in the accommodation as this will inevitably lead to blockages. Please use the trash can for paper or other hygiene products.

Likewise, no hygiene products, waste, food scraps, harmful liquids, fats or similar may be thrown or poured into the shower, washbasin or kitchen sink, as this could otherwise lead to unpleasant blockages. These items belong in the garbage bin provided.

Grilling

Fire safety in Crete completely prohibits barbecuing with charcoal or other open flames. Barbecuing is therefore not permitted.

Disposal and separation of waste

Since we are obliged to separate waste and actively support this, we ask you to help us. Please separate your waste into organic waste, paper, plastic, residual waste and glass. Appropriate disposal options are located in Mariou directly at the entrance to the town on the right-hand side. You will find new garbage bags underneath the sink. Please dispose of old glass in the old glass container provided. You will also find this at the entrance to Mariou .

Cleaning

If you have an accident (stubborn dirt, liquids on the floor or work surfaces, etc.), we ask you to clean it up immediately. We ask that you leave the apartment swept clean when you leave and put all used dishes back in the cupboards. Please avoid difficult-to-remove make-up stains on towels and bed linen.

Use of pool and outdoor area

Use of the pool is at your own risk. For your own safety, only plastic dishes may be used at the pool. If you jump into the pool, you should shower first. The outdoor shower should always be used without soap or shower gel.

Beach towels / hand towels

There are enough beach towels available, so our towels should remain in the house.

Upholstery for outdoor furniture

Cushions for loungers and chairs are in the labelled boxes. Please only put dry cushions back into the boxes.

Overnight guests

If you have visitors overnight during your stay, please contact us in advance. Unregistered persons are not permitted to stay overnight in the accommodation.

Internet/Wi-Fi

Using the internet is free of charge for you, but at your own risk. Please note our terms of use for guest WiFi.

Smoking

Smoking is not allowed in the house. However, you can smoke outside, e.g. on the balcony or terrace. Please dispose of all cigarette butts according to the known rules. Ashtrays are available.

Pets

Pets are welcome in our house after consultation and prior registration. Out of consideration for guests without four-legged friends, however, the animals must remain on the lower floor. And not on the sofas there either. Your pet's excrement in the garden or in the area around the holiday apartments must be disposed of immediately.

CCourtyard gate

An open gate allows sheep to enter the property unhindered and eat our flowers or get lost. Their sheepdogs can also growl at guests. To avoid this, the gate must always be locked.

Drinking water

The water from the tap is not drinking water.

Key

Please do not give the keys out of your hands. Please inform us immediately if you lose any keys. Please understand that we will have to charge replacement costs in the event of loss.

Liability

The landlord is not liable for guests' valuables.

House rules

If repairs/services are required (plumbers, gardeners, etc.), it may be essential that the landlord or service provider enters the holiday accommodation during your stay. Of course, we will, if possible, announce and discuss entry to the accommodation or property with you in advance.

The pool is cleaned daily. There is no need to register in advance.

Arrival and departure

Please do not check in before 4 p.m. on the day of arrival and leave the holiday accommodation by 10 a.m. on the day of departure.

Checklist before departure

- Close gas bottle
- Close the windows
- Empty the refrigerator and leave the door open
- Leave the washer and dryer door open
- Furniture and objects back to their original place
- Report any damage
- Seat covers back in the boxes
- Leave the kitchen and dishes clean
- All electrical devices shut down
- Air conditioners and lamps shut down
- Dispose of all garbage
- Hanging wet laundry to dry
- Check and take away all personal items
- Open all movable fly screens
- Lock up entrance door and put keys back in the key safe
- Close the yard gate

Thank you in advance. We wish you a pleasant stay in your temporary home!

your hosts